



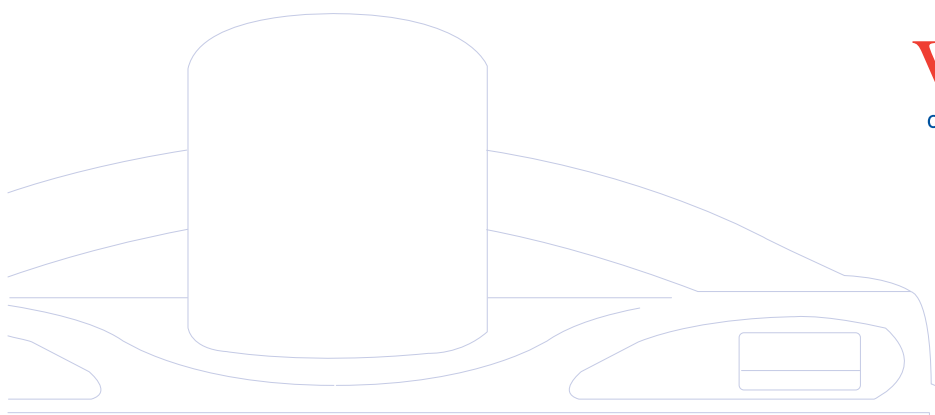
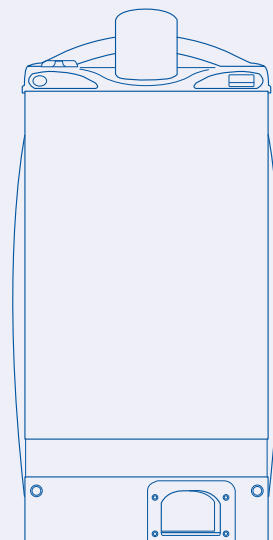
## GUIDE TO USE

### READ BEFORE USE

This publication is designed as an instruction leaflet for both the nurse and other authorised users of the Vernacare Macerator. It should be kept beside the unit in the sluice room.

Operations outside the scope of this guide should be carried out by suitably qualified maintenance and service personnel only.

For further technical details please refer to the full Technical Manual supplied with each macerator.

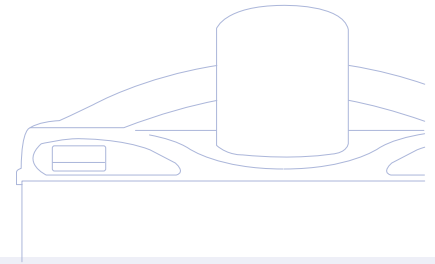


**Vernacare**  
cleaner safer healthcare  
A VERNAGROUP COMPANY



KM 23198  
IEC 61010-1:2001.

# CONTROLS



## Control Panel

Contains all user controls.

## LCD Panel

Contains all indicators.

## Lid-Release foot well

To open the lid, place foot inside the foot well.

## Lid Handle

To close, push the lid down and pull the top of the handle towards you to lock it.

## Start-Cycle Button

After "loading" the machine with the disposable pulp products and contents, close the lid and push the start button to begin the cycle.

## Display screen icons and warning messages

*These icons and messages are provided to indicate the status of the machine*

### RUNNING

The machine has been started and is running through its cycle.

### END

The machine has finished the cycle and is ready to open.

### BLOCKED BLADES

Indicates blades are blocked. Machine will stop running!

### BLOCKED

Indicates drain blockage. Machine will stop running!

### LOW WATER

Indicates insufficient water for cycle to commence.

Please wait a short time to allow water tank to fill then press start button again.

### ERROR

The cycle has stopped due to a fault condition.



The motor is running and the blades are rotating.



The water pump is running.



The deodoriser reservoir is empty.



The outlet diaphragm is open.



The outlet diaphragm is closed.



The water tank reservoir level is low.



The water tank reservoir is full.



The lid is open.



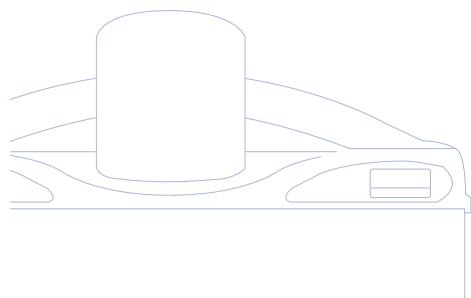
The lid is closed.

# OPERATION

1. Open the lid by inserting foot into the foot well.
2. Put a maximum of four (4) Vernacare disposable pulp products or two (2) wash bowls and their contents into the drum. Do not exceed four products per cycle.
3. "Press and Go" – For infection control purposes use the machine after each loading. Do not wait for the drum to contain the maximum quantity before switching on, use the macerator like a toilet.
4. Close and lock the lid.
5. Push the start button – the display will indicate cycle running and the action of the machine will be audible; operation will commence a moment after pressing the start button. Note: For optimum efficiency of the Vortex we recommend that only Vernacare pulp disposable products and Vernacare Macerator Deodoriser be used.
6. End of cycle is shown on the LCD and the lid can be opened by inserting the foot into the footwell.

## RULES

- ✓ **DO run a cleansing cycle once a day without product.**
- ✗ **DON'T exceed four (4) pulp products or two (2) wash bowls per loading.**
- ✗ **DON'T allow pulp products to "nest" inside one another inside the drum.**
- ✗ **DON'T put non-maceratable wipes; dressings; plastic containers; incontinence pads; metal objects; cotton wool; sanitary or paper towels; plastic gloves and aprons; syringes or any other non-maceratable items into the machine.**



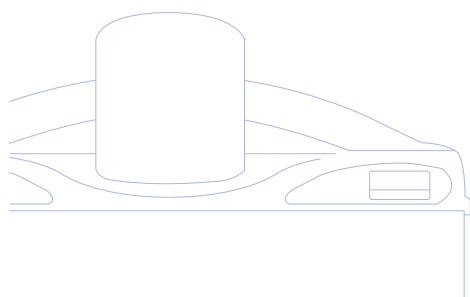
**VORTEX**  
macerator

# CARE & MAINTENANCE

## Daily Routine

1. Run a daily cleansing cycle without product.
2. Wipe down external surfaces with hard surface disinfectant.
3. Clean and dry the opening handle thoroughly using detergent, warm water and a disposable cloth.
4. Wipe over the control panels with a damp (not wet) cloth and dry. NB. Drying each surface after cleaning is vitally important to help prevent microbial growth.
5. Keeping the lid closed, continue to wipe the top surface with warm water and detergent then dry with a disposable cloth.
6. Open the lid, clean the rim of the macerator and the lid seal using warm water and detergent, then dispose of the cloth.
7. Do not clean the inside of the machine beyond the rim.
8. Finally start the machine to run one cycle without any pulp to flush the hopper through.

**Note:** If disinfection is required refer to the Trust's local infection control policy. ICNA guidelines (2000) recommend the use of powder free vinyl examination gloves for general cleaning tasks. A plastic apron should be used to prevent soiling of uniform.



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# PROBLEM SOLVING

## PROBLEM SOLVING

By following the guidelines in this user manual you will experience trouble-free service. However, you may occasionally experience minor problems such as:

### **Pulp particles in the bottom of the drum.**

Run a cleansing cycle without pulp products, then ensure that no more than four (4) pulp products are put into the machine at any one time.

### **Pulp particles remain on the lid.**

Call the Maintenance Department. The lid spray may be blocked and it only takes a few minutes to clear.

### **The LCD displays 'BLOCKED' and the machine will not start.**

The output drain port may be blocked. To free it, pour a mixture of hot soapy water into the drum and wait for a few minutes. Try to run a cleansing cycle. If the blockage persists, call the Maintenance Department.

### **The LCD displays 'LOW WATER' and the machine will not start.**

The water supply could be low. Leave the machine for 2 minutes and try again to start it. If the water light is still illuminated call the Maintenance Department.

### **The LCD displays**

The deodoriser supply could be low.

Please order Vernacare Deodoriser from Vernacare (Order Code 203MD005) or NHS Supply chain.

## IMPORTANT

*If any of the following problems occur call the Maintenance Department immediately:*

Water is coming up through the lid.

The lid will not open.

The LCD display shows 'Error'.

The LCD display shows the machine running but the machine is not working.



Customer Service Telephone: 1800 269 534  
Customer Service Facsimile: 1800 810 257  
Website: [www.eboshealthcare.com.au](http://www.eboshealthcare.com.au)



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